

QUALITY POLICY

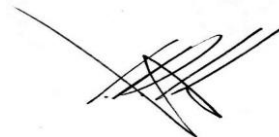
Delfs Lascelles Pty Ltd is committed to providing a reliable solution with a strong focus on building relationships of trust with all its clients. The success of every project is taken personally by all staff regardless of their role. Our aim is to develop lasting relationships with our clients by providing a reliable service, highly accurate work relative to the for the purpose of the project in the shortest possible time frame.

Our plan to achieve this aim is as follows:

- Establish a system for continuous improvement of the QSE management system of training, management of non-conformances and improvement opportunities including corrective and preventative actions, reporting and ongoing system effectiveness reviews in quarterly Management Review Meetings.
- Set measurable QSE objectives in relation to the services we offer. Staff shall be trained on the nature and method of achievement of our quality objectives as well as the framework for improvement. The achievement of these objectives shall be the responsibility of all staff;
- Conduct weekly Staff Meetings where policies and procedures, corrective actions can be discussed and reviewed. Our Quality Policy shall be added to the Delacs web site and posted in a prominent place at the office for all interested parties to have access and review;
- Review the quality Policy at least annually for continuing suitability. All staff shall be invited to have input whenever there is a policy review and all useful input shall be incorporated as deemed appropriate by the Directors.



Alex Lascelles
Director



Nigel Delfs
Director